

## LICENSE COMMISSION • HACKNEY CARRIAGE DIVISION 831 MASSACHUSETTS AVENUE, CAMBRIDGE, MA 02139 • (617) 349-6140

www.cambridgema.gov/license • hackney@cambridgema.gov

TO: All Cambridge Taxicab Medallion Owners and Interested Parties

FROM: Elizabeth Lint, Executive Officer

RE: Annual Meeting of All Taxicab Medallion Owners, Managers and Lessors and Presentation

Taxicab Driver of Year Award at The Inn at Harvard, 1201 Massachusetts Avenue, Cambridge, MA,

Wednesday, June 29, 2011, 10:30 am to 12:00 pm. Award to be given out at 11:30 am

Please Note the Change in Date

DATE: May 2, 2011

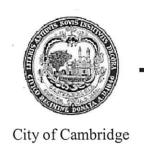
Please be advised that the Annual Meeting of all Cambridge Taxicab Medallion owners, managers and lessors will be held on Wednesday, June 29<sup>th</sup>, 2011 at 10:30 am to 12:00 pm at the Inn at Harvard, 1201 Massachusetts Avenue, Cambridge, MA 02138.

This is a <u>mandatory</u> meeting of all owners, managers and lessors of all Cambridge Medallions. Please do not send drivers of your taxicabs in your place. The purpose of this meeting is to discuss important issues relating to medallion ownership in Cambridge including, but not limited to, credit card usage, service animals and radio service issues.

In addition to this discussion, at 11:30 am, we will be presenting our annual award to the Taxicab Driver of the Year. This is an annual award given to a worthy Cambridge Driver who has gone above and beyond for a customer, business or resident whom we wish to recognize for good customer service.

If you have any questions, please contact Elizabeth Lint, Executive Officer, 831 Massachusetts Avenue, Cambridge, MA 02139, 617-349-6140, or at elint@cambridgema.gov

Cc: Robert Healy, City Manager; Honorable City Council; Michael Gardner, Chairman; Robert Haas, Police Commissioner; Gerald Reardon, Fire Chief; Taxicab Subcommittee; Hackney Officer Benny Szeto; Al Ewing, Taxischool Director; Corey Pilz, Consumers' Council; Joseph Russell; Bill Cavellini; Amir Sassim; Edward Gulaserian, Sheraton; Jim Carbone; Pierre Divil; Jacques Blemur; David Peterson; Walid Nahkoul, Checker Cab; John Moore; Joe Stein; George Fiorenza, A/B; Rosalie Anders, CDD; Maura Graham; Tibor Hangyal; Peter Sheinfield; Claude Jacobs, Chief Public Health Officer; Kristin Benakis, Tourism Dept.; Dep. Supt. Jack Albert; Wayne Amaral, CTPT; Dep. Supt. Stephen Ahearn; Richard Carbone, Inn at Harvard



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## CAMBRIDGE TAXICAB OWNERS, MANAGERS, AND LESSORS MEETING

June 29, 2011 ● 10:30 am-12:00 pm Inn at Harvard, 1201 Massachusetts Avenue, Cambridge, MA 02139

## **Meeting Agenda**

1.	Welcome and Introductions	Elizabeth Lint, License Commission
11.	Commissioner's Greeting	Police Commissioner Robert Haas
III.	Public Safety Concerns	Deputy Superintendant Jack Albert
IV.	<b>Customer Satisfaction Survey Results</b>	Corey Pilz, Consumers' Council
٧.	Regulatory Update	Corey Pilz, Consumers' Council
	Credit Cards, Rate Disclosure, Receipts	
VI.	General Service Issues	Hackney Officer Benny Szeto
VII.	Taxi School Update	Al Ewing, Taxi School
VIII.	Hybrid Grant Update	Elizabeth Lint, License Commission
IX.	ADA Regulatory Update	Michael Muehe, CCPD
	Public Accommodations and Service Animals	

PRESENTATION OF TAXICAB DRIVER OF YEAR AWARD AT 12:00 PM